

Company information

EQUESTRIAN BRAND DEVELOPMENT BV

Kruisbeeldstraat 119, B-9220 Hamme

info@lj-leathers.be

BE0471.955.874

RPR Dendermonde

General provisions

The e-commerce B2B webshop of Equestrian Brand Development, a BV with registered office at 9220 Hamme, Kruisbeeldstraat 119, VAT BE 0471.955.874, RPR Dendermonde, (hereinafter EBD) offers its customers the opportunity to offer the products from its webshop online. to buy. These General Terms and Conditions ("Terms") apply to any order placed by a Customer who has previously received a login and password. When placing an order through the E.B.D. the Client must explicitly accept these Conditions, thereby agreeing to the applicability of these Conditions, to the exclusion of all other conditions. Additional terms and conditions of the Customer are excluded unless they have been previously stated in writing and expressly by E.B.D. be accepted.

Retention of title

The delivered items remain the exclusive property of E.B.D. until full payment has been made by the Customer. The Client undertakes, if necessary, to third parties on the retention of title of E.B.D., e.g., to anyone who would seize articles that have not yet been fully paid for.

Guarantee

Since the sales on the B2B e-commerce site of Equestrian Brand Development are about B2B sales, according to the law of 21 September 2004 on the protection of consumers in the sale of consumer goods, E.B.D. is responsible for delivering the goods in good condition and will always act in the interest of the consumer. However, it is up to the consumer to demonstrate that the purchased item does not meet expectations and this within 8 days of purchase from the retailer (physical or online) and he will have to present proof of purchase for this. The item will not be involuntarily taken back or exchanged but must in the first instance be returned to E.B.D. where it will be decided how the consumer will be helped further. This can be done by repair, partial or full exchange or refund in the form of a credit note.

The legal warranty never applies to defects that arise as a result of accidents, neglect, falls, use of the article contrary to the purpose for which it was designed, non-compliance with the instructions for use or manual, adjustments or changes to the article, heavy-handed use, poor maintenance, or any other abnormal or incorrect use. Defects that manifest themselves after a period of 6 months following the date of purchase, are considered not to be hidden defects, unless the Customer proves otherwise.

Customer service

The Customer Service for the retailer of E.B.D. can be reached by e-mail info@lj-leathers.be or by telephone on +32 478 211 901

Infringement of validity - non-renunciation

If any provision of these Terms is declared invalid, illegal or void, this will in no way affect the validity, legality and applicability of the other provisions. Failure at any time by E.B.D. to enforce, or exercise any right of, any of the rights listed in these Terms will never be considered a waiver of such provision and will never affect the validity of these rights.

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Change of conditions

These Conditions are supplemented by other conditions to which explicit reference is made, and

the general terms and conditions of sale of E.B.D. In the event of a conflict, these Terms and Conditions will prevail.

Applicable law - Disputes

Belgian law is applicable, except for the provisions of private international law regarding applicable law. The District Court of Dendermonde has exclusive jurisdiction to judge disputes arising from the Agreement. The Dutch text of these general terms and conditions of sale prevails over the translations thereof.

Price

All prices stated are expressed in EURO, always exclusive of VAT. The indication of price only refers to the articles as described verbatim. The accompanying photos are decorative and may contain elements that are not included in the price.

Offer

Even though the online catalog and the B2B e-commerce website are compiled with the greatest possible care, it is still possible that the information provided is incomplete, contains material errors or is not up to date. E.B.D. what is the correctness and completeness of the information provided is only bound to an obligation of means. E.B.D. is in no way liable in the event of manifest material errors, typesetting or printing errors. If the Customer has specific questions about, for example, sizes, color, availability, delivery time or delivery method, we request the Customer to contact us in advance. E.B.D. cannot be held responsible for the unavailability of a product. If an offer has a limited period of validity or is made subject to conditions, this will be explicitly stated in the offer.

Placing Order

Orders via the B2B Webshop can only be made after receipt of a login and password. The customer must click on the products of his / her choice and by means of the button "add to cart" to confirm it. When the customer has added all the desired products to the shopping cart, the customer can click on the shopping cart and make any necessary changes before clicking "order". The customer also has the option to save the order to continue shopping or to confirm the order later.

During the ordering process, the customer can use the backspace key or by means of always go back through the ordering process with the "edit" key. Orders via the web shop are confirmed by e-mail to the e-mail address specified by the customer. It is also always possible to reserve articles to add them to a confirmed order afterwards.

If you have special wishes about the shipment, you can make this known or by e-mail.

E.B.D. is entitled to refuse an order due to a serious shortcoming of the Customer regarding orders in which the Customer is involved.

Delivery

Orders are processed and shipped as soon as possible, depending on the commercial and payment arrangements.

E.B.D. strives to prepare the ordered items that are in stock for delivery within 3 working days.

These stated delivery times are an indication and not a deadline. E.B.D. is entitled to make partial deliveries if ordered items are temporarily out of stock.

Deliveries are preferably made by GLS - Bpost - DPD depending on the country where the Customer is located.

The usual delivery times are as follows:

Belgium: 1-3 business days

The Netherlands, Germany, Luxembourg: 1-4 business days

Other EU countries: 2-6 business days

Countries outside the EU: on request

Costs for delivery:

Belgium: Free for delivery of purchases + € 500

Purchases - € 500 = € 15 cost

The Netherlands and Germany: deliveries are made in group to JRS - Janssen Ruitersport

Only in exceptional cases can the delivery be made directly, but the invoicing will be done via JRS

- Janssen Ruitersport and transport costs will be settled automatically, regardless of the amount.
Luxembourg: Free of charge for delivery of purchases + € 500
Purchases - € 500 = € 15 cost
Other EU countries + Norway and UK: - For delivery of purchases + € 500 = ½ of the shipping cost to be settled depending on the weight and number of packages
- For purchases - € 500, the amount will be settled depending on weight and number of packages.
Countries outside the EU: on request
Any visible damage and / or qualitative shortcoming of an article or other shortcoming in delivery must be reported immediately by the Customer to E.B.D.
The risk of loss or damage is transferred to the Customer as soon as he (or a third party designated by him, who is not the carrier) has physically taken possession of the goods. However, the risk already passes to the Customer upon delivery to the carrier, if the carrier has been instructed by the Customer to transport the goods and this choice is not made by the E.B.D. was commanded.